



Frequently Asked Questions

What is an APPLE plan?

APPLE stands for Accumulation Program for Part-time and Limited Service Employees. This plan is offered as an alternative to Social Security and provides retirement and payroll benefits to part-time, seasonal, and temporary employees.

U.S. BENCOR/MidAmerica (USB/MA) is the plan administrator of the APPLE plan.

Who is required to participate in the plan?

If you are a part-time, temporary, or seasonal employee not participating in a state retirement plan, you are required to participate in the plan.

What type of plan do I have?

Your plan is a 401(a) Deferred Compensation Plan.

How are contributions made to my account?

You will have a 3.75% contribution automatically deducted from your paycheck. Your employer will also contribute 3.75% to your account per pay period.

When do I become eligible to take a distribution?

You are able to request a distribution if:

- You no longer work for your employer
- You went from being a part-time employee to a full-time employee
- You meet the required eligibility age. To view current age eligibility requirements, visit www.myMidAmerica.com/3121resources.

There is an IRS 10% penalty for distributions taken prior to age 59½ for plans such as this. However, if you are at least age 55 upon separation and remain separated, the penalty does not apply. If you return to work prior to age 59½ for the same employer for more than 20% of your preretirement schedule, to avoid the penalty, you should suspend distributions until you reach age 59½.

Am I required to take a distribution?

Once you've met certain age requirements, you are mandated by the Internal Revenue Service (IRS) to receive Required Minimum Distributions (RMDs).

The beginning age for RMDs is:

- 72, if you turned 72 during or before the year 2022
- 73, if you turn 73 between 2023 and 2032
- 75, if you turn 74 after December 31, 2032

In other words, the beginning age for RMDs is 73 if you were born between 1951 and 1959. The beginning age is 75 if you were born in 1960 or later.

You must take the RMD by April 1 following the calendar year in which reach the beginning age.

If you do not begin receiving your RMD, the IRS applies an excise penalty tax equal to 25% of your total RMD not distributed during the taxable year. As part of U.S. BENCOR/MidAmerica's service to you, we will send you a communication noting the amount of your RMD beginning in the year you reach the age requirement.

How do I request a distribution?

You can request a distribution through our secure online request process known as **Effortless Distribution**. Simply log into your account at www.myMidAmerica.com. Once logged in, select **Request a Distribution** from the **Transactions** dropdown menu. (If this is your first time accessing your plan online, select **New User** from the login screen and follow the prompts to set up your account.) Our **Effortless Distribution** online form will guide you through the distribution request process, ensuring your request is received in good order and processed more quickly than a paper form.

If you prefer to request your distribution via paper form, you may complete the Retirement Plan Transaction Form, which can be obtained by logging into your account on our secure website, www.myMidAmerica.com. You can also obtain the form by calling or emailing our Customer Service department at (800) 430-7999 or accountservices@myMidAmerica.com.

When will I receive my distribution?

Distributions are issued weekly. We must obtain authorization from your employer before we pay a distribution. It can take 7-10 business days to process your request and issue your distribution.

Are there taxes on distributions?

Federal taxes of 20% are withheld from lump-sum distributions over \$200. An additional 10% of the federal withholding is withheld for state taxes. Taxes are not withheld from rollover distributions.

Are hardship withdrawals allowed on the plan?

Hardship withdrawals are not permitted on the plan.

Where are funds invested?

Funds are invested in a fixed annuity with a guaranteed rate of return. Investments are provided by American United Life Insurance Company®, a OneAmerica® Company (AUL). For more information on your investment(s), please log into your account. The most current Morningstar Fund Factsheet(s) will be available by clicking on the individual investment name(s).

How often will I receive account statements?

A statement showing your account activity, including beginning balance, contributions made, investment results, and ending balance is generated on an annual basis and delivered electronically to your account. You will receive an email alert when a new statement is available. Therefore, it is important to log into your account at www.myMidAmerica.com or call (800) 634-1178 to provide your email address.

Are there any fees?

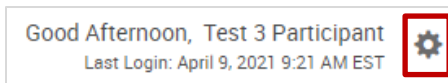
There are no fees associated with your plan.

How can I view my account balance and transaction history?

Please log into your secure online account through www.myMidAmerica.com. If this is your first time accessing your plan online, click on **Access Account**, then **Participant Login**. On the next screen, click **New User** in the top left corner of the login tile. Enter your Social Security number (no dashes), Birth Date, and Zip Code, then click **Next**. You'll be asked to re-enter your Birth Date and Zip Code and click **Next** on the Request Credentials tile. You can now select your security questions, set up your login credentials, and enter your contact information.

Can I name a beneficiary?

Yes. You may designate a beneficiary online by logging into your account on our secure website, www.myMidAmerica.com. From the landing page, select the Settings icon, which is a small gear icon located in the upper right-hand corner of the screen. See image below as a reference:



Next, select **Beneficiaries**. From here, you are able to enter your beneficiary information. If you prefer to mail or fax your designation to us, you can download our Beneficiary Designation Form by logging into your account and selecting **Forms & Reports** from the blue header, then **Forms**.

You can also obtain the form by calling or emailing our Participant Services department at (800) 634-1178 or accountservices@myMidAmerica.com.

Please note if you have multiple plans with USB/MA, you will first need to select the plan for which you wish to make a designation. Beneficiary designations do not automatically apply to all of the benefits you have with USB/MA—you should ensure you designate a beneficiary for each plan that allows it.

Questions?

If you have questions regarding your plan, please contact U.S. BENCOR/MidAmerica, the plan administrator, at (800) 634-1178 or email us at accountservices@myMidAmerica.com.

For investment or plan information related questions, please contact your Keenan & Associates Representative at 800-444-9995.

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